

ANNEXURE A

(pursuant to BSE Notice no. 20220614-15 dated 14-Jun-2022, NSE Circular Ref No.: 11/2022 dated 03-Jun-2022 and CDSL Communique CDSL/IG/DP/2022/468 dated 17-Aug-2022 & CDSL/IG/DP/2022/653 dated 10-Nov-2022 as amended)

Investor Grievance Escalation Matrix:

STOCK BROKER RELATED GRIEVANCES					
Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Grievance	Rajendra shantilal Mehta	106 Veena Chamber, 21 Dalal Street, Fort, Mumbai - 400 001	022-66337165	kyc@afnlangrana.com	Monday to Friday: 9.30 am - 5.00 pm
Head of Customer Grievance	Neville A. Langrana	106 Veena Chamber, 21 Dalal Street, Fort, Mumbai - 400 001	022-66337166	neville.langrana@yahoo.in	Monday to Friday : 9.30 am - 5.00 pm
Compliance Officer	Manoj P. Kurup	105 Veena Chamber, 21 Dalal Street, Fort, Mumbai - 400 001	022-66104735	admin@afnlangrana.com	Monday to Friday : 9.30 am - 5.00 pm
Chief Executive Officer (CEO)	Aspi F. Langrana	110 Veena Chamber, 21 Dalal Street, Fort, Mumbai - 400 001	022-22672010	aspi@afnlangrana.com	Monday to Friday : 9.30 am - 5.00 pm

DEPOSITORY RELATED GRIEVANCES					
Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Grievance	Jigar Chawan	106 Veena Chamber, 21 Dalal Street, Fort, Mumbai - 400 001	022-22631916	cdsl@afnlangrana.com	Monday to Friday : 9.30 am - 5.00 pm
Head of Customer Grievance	Framroz A. Langrana	106 Veena Chamber, 21 Dalal Street, Fort, Mumbai - 400 001	022-66337170	Langrana@yahoo.com	Monday to Friday : 9.30 am - 5.00 pm
Compliance Officer	Manoj P. Kurup	105 Veena Chamber, 21 Dalal Street, Fort, Mumbai - 400 001	022-66541461	admin@afnlangrana.com	Monday to Friday : 9.30 am - 5.00 pm
Chief Executive Officer (CEO)	Aspi F. Langrana	110 Veena Chamber, 21 Dalal Street, Fort, Mumbai - 400 001	022-22672010	aspi@afnlangrana.com	Monday to Friday : 9.30 am - 5.00 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint, with SEBI or concerned Stock Exchange / Depository.

- a) SEBI at <https://scores.gov.in/scores/Welcome.html>
- b) NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>
- c) BSE at <https://bsecrec.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
- d) CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.