

## **Procedure for filing and tracking Complaint / grievance**

*(Pursuant to SEBI Circular SEBI/HO/MIRSD/MIRSD-PoD-I/P/CIR/2023/30 dated 15-Feb -2023)*

Our Grievance Redressal Mechanism at AFN Langrana Share & Stock Brokers Pvt. Ltd.

- Send your complaint / grievance on our designated email address [grievance@afnlangrana.com](mailto:grievance@afnlangrana.com)
- You will receive a response mail from us with details of Ticket number assigned to your complaint / grievance along with a ticket number
- To track the status of your complaint / grievance, send us an email quoting the said Ticket number in the subject line of the email.

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or

- a) BSE at <https://bsecregs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
- b) NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>
- c) CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>
- d) ICCL Clearing Corporation <https://www.icclindia.com/Static/downloads/contactus.aspx>